

Posta Uganda and SafeBoda Uganda join hands to launch a better courier service dubbed “SafePosta Express”

In a bid to make postal services more reliable and user friendly to our customers, Posta Uganda has partnered with SafeBoda to jointly operate a product called “SafePosta Express”. The new service will utilize the already existing SafeBoda App which sits in over 1,000,000 smartphones to enable customers to request for delivery services from the convenience of their homes and offices. The partnership will bring to bear the robust network of Uganda’s most extensive provider of postal services, Posta Uganda with the cutting-edge tech ability of the SafeBoda app with its pervasive rider network in Kampala totalling to 25,000 riders.

Unlike before, the SafePosta Express service will increase convenience for customers who need their packages delivered in time around the city. The express courier service comes with a much-needed quality of reliability that has not been seen in the package delivery business. For the first time in Uganda courier customers will have the convenience of having their packages picked from the convenience of their homes or offices. On top of that, all items couriered under the SafePosta Express service will be insured against loss while in transit, making it one of the most innovative courier services in the East African region.

SafePosta Express will ease the burden of customers having to move their parcels to us in order for them to begin transit. With the new service customers will order the service from their phones whether at home or office and their items will be picked by a trained and professional SafePosta Express rider who will deliver them to their point of destination if it is in the CBD (Central Business District) or to the Posta Uganda offices for last-mile delivery to other parts of the country.

The SafePosta Express service is therefore offering Ugandans a better way of doing business in a faster, more efficient manner and transitioning the courier business to the tech environment. We are confident that Ugandans will be able to enjoy a more reliable, fast and insured citywide delivery service with SafePosta Express.

Posta Uganda is fully licensed to provide courier services by the Uganda Communications Commission as the only National Postal Operator and SafeBoda is a tech-based ride hailing company that prioritizes the message of safety through education of its riders at its academy in Kyebando with 25,000 riders operating in Kampala and its surrounding areas.

We hope to provide our customers a better delivery experience and as such we remain at hand to handle all your queries and concerns regarding our new services. Feel free to reach us on our customer care number 0200502050 / 0414255511 or on any one of our emails; support@safeboda.com or customercare@ugapost.co.ug

Management



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